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621—12.13(17A,20,22) Other groups of records. This rule describes groups of records maintained by the agency other than record systems as defined in rule 621—12.1(17A,20,22). The records listed may contain information about individuals. Unless otherwise designated, the authority for this agency to maintain the record is provided by Iowa Code chapter 20, the statutes governing the subject matter of the record, and the enabling statutes of the agency, where applicable. All records are stored both on paper and in automated data processing systems unless otherwise noted.

- **12.13(1)** Citizen inquiry and response files. Individuals and representatives write or email this agency on a variety of legal issues with regard to Iowa Code chapter 20. The agency does not generally provide legal advice to individuals but may provide general information.
- **12.13(2)** Internal agency records. These records include agendas, minutes and materials presented during meetings.
- **12.13(3)** Administrative records. These records include documents concerning budgets, property inventory, purchasing, yearly reports, office policies for employees, time sheets, and printing and supply requisitions.
- **12.13(4)** Rule-making records. Official documents executed during the promulgation of agency rules and public comments are available for public inspection. [ARC 4457C, IAB 5/22/19, effective 6/26/19]